

Appendix 3: FSCS management expenses by line item (£Million)

Budget: Significant items (£m)	22/23	21/22	Change	% Change
Staff Costs (incl. contractors)	33.4	28.6	4.8	17%
Staff Costs	27.2	23.5	3.7	16%
Contractors	6.2	5.1	1.1	22%
Communications	3.8	4.1	-0.3	-7%
Professional, legal and recovery costs	11.6	10.7	0.9	8%
Outsourced claims handling	22	22.2	-0.2	-1%
Outsourced claims	21.4	21.5	-0.1	-0.5%
Outsourced printing & scanning	0.6	0.7	-0.1	-14%
Investment	4	4	0	0%
Customer	1	2	-1	-50%
Technology	1.9	2	-0.1	-5%
Insight and Data	1.1	0	1.1	
Credit facility	8	8.2	-0.2	-2%
Pension Deficit funding	1.9	1.9	0	0%
Facilities, IT and Overheads	10.7	10.8	-0.1	-1%
Facilities	2.2	2.2	0	0%
IT	6	5.6	0.4	7%
Depreciation	1.4	1.5	-0.1	-7%
Other/Contingency	0.5	1	-0.5	-50%
External providers	0.6	0.5	0.1	20%
Total management expenses	95.5	90.5	4.9	5%